

Qualified Health Plan Issuer Application Instructions

Plan Year 2025

Extracted section:
Appendix G: Machine Readable Submission

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1. Introduction

In the Issuer Details section of the Marketplace Plan Management System (MPMS), issuers are required to submit and/or edit their index URL and technical point of contact email for their Machine Readable (MR) data.

The instructions for this section apply to the following issuer types:

- QHP
- SADP

See Appendix D for additional information.

2. Data Requirements

To complete this section, the following are needed:

1. State
2. Health Insurance Oversight System (HIOS) Issuer ID
3. MR Index URL
4. Technical Point of Contact Email Address

3. Quick Reference

Key Changes for 2025

- ◆ No changes for the 2025 Qualified Health Plan (QHP) Application.

Tips for the Machine Readable Issuer Details Section

- ◆ Verify that URLs are functional before you submit them.
- ◆ All MR URLs submitted via MPMS should be submitted by the deadline of September 18, 2024. All URLs must be active and directly route to the issuer's MR JSON data.

Additional Resources

- ◆ The [Coverage Portal](#) contains more information, FAQs, and tools about the MR submission process.

4. Detailed Section Instructions

On the *Issuer Details* tab on MPMS, select the State and Issuer from the dropdown menus and select the **Search** button to populate the table. The State and Issuer dropdowns are only populated with the values that the current user has access to.

Figure G-1. Issuer Details Page in MPMS

Issuer Dashboard > Issuer Details

Issuer Details

Machine-Readable

QHP Issuers on the FFE are required to create a set of machine-readable data files using the JavaScript Object Notation (JSON) format specified in the [CMS Machine-Readable Tools](#).

State: Florida | Issuer: -Select- | Search | Download (CSV)

Issuer	Machine-Readable URL	Technical POC Email	Action
62662 - FL - Time Insurance Company	https://www.timeinsurance.com/json/mrf/index.json	Cschepker@timeinsurance.com	Edit
71675 - FL - Principal Life Insurance Company	https://www.principallife.com/json/mrf/index.json	jake.smith@principallife.com	Edit

Show 5 results per page | < Previous 1 Next > | Showing 1-2 of 2 results

Select **Edit** in the Action column of the table to open the *Edit URL or Email* pop-up window to submit or edit the MR URL and email. After updating the URL or email, click the **Apply** button to save the changes. Select the **Cancel** or **Close** links to avoid making or to reject any changes.

Figure G-2. Edit URL or Email Pop-up

Edit URL or Email [Close](#)

To apply the same URL and email to multiple issuers, check the Apply to additional issuers box and select which issuers to apply the new URL and email to.

Issuer
62662 - FL - Time Insurance Company

Machine-Readable URL
https://www.fltimeinsurance.com/json/mrf/index.json

Technical POC Email
Cschepker@timeinsurance.com

Apply to additional issuers

Apply [Cancel](#)

To apply the same URL and email to multiple Issuers click the *Apply to additional issuers* check box and select which issuers the URL and email should apply to.

Figure G-3. Edit URL or Email Pop-up – Additional Issuers

Edit URL or Email [Close](#)

To apply the same URL and email to multiple issuers, check the Apply to additional issuers box and select which issuers to apply the new URL and email to.

Issuer
62662 - FL - Time Insurance Company

Machine-Readable URL
https://www.timeinsurance.com/json/mrf/index.json

Technical POC Email
Cschepker@timeinsurance.com

Apply to additional issuers

Issuer [Clear All](#)
71675 - FL - Principal Life Insurance Company

Apply [Cancel](#)

Selecting **Apply** begins the validation process. A pop-up window will appear to indicate that the validation process has started.

Figure G-4. Validation in Progress Pop-up

Validation in Progress

Validation could take up to a minute.
Do not close this tab or browser window until saving is complete or your work won't be saved.

The user will receive an error if they do not use “https://” at the start of the URL and “.json” at the end of the URL. The **Apply** button will be disabled if there is an in-line error.

Any Validation Warnings or Errors will be displayed in a pop-up message. Selecting the **Continue Editing** button redirects the user back to the *Edit URL or Email* pop-up to edit any data with errors.

Figure G-5. Validation Results Pop-up

Machine-Readable Validation Results [Close](#)

Warnings may not have to be addressed to save and continue. Double check to see if these can be addressed before moving forward.

[Download \(CSV\)](#)

Severity ↕	Validation Code ↕	Validation Message
Warning	22220001	The following URL associated to Issuer ID 62662 is not active. All URLs submitted must lead to a live, active webpage that loads in under 60 seconds. Please resubmit an active URL (https://www.fltimeinsurance.com/json/mrf/index.json).

Show results per page < Previous 1 Next > Showing 1-1 of 1 results

[Save and Continue](#) [Continue Editing](#)

If there are no Validation Results to review, the *Issuer Details* page will open and display a success banner, confirming that the URL and email have been updated (Figure G-6).

Figure G-6. Success Banner on Issuer Details Page

Issuer Dashboard Plan Validation Workspace QHP Applications Application Tools ▾

Issuer Dashboard > Issuer Details

Issuer Details

Machine-Readable

Machine-Readable

QHP issuers on the FFE are required to create a set of machine-readable data files using the JavaScript Object Notation (JSON) format specified in the [CMS Machine-Readable Tools](#).

✔ Successfully updated the URL and email for 1 issuer. ✕

State: Florida Issuer: -Select- Search Download (CSV)

Issuer	Machine-Readable URL	Technical POC Email	Action
62662 - FL - Time Insurance Company	https://www.fltimeinsurance.com/json/mrf/index.json	Cscheperker@timeinsurance.com	Edit
71675 - FL - Principal Life Insurance Company	https://www.principallife.com/json/mrf/index.json	Jake.Smith@principallife.com	Edit

Show 5 results per page < Previous 1 Next > Showing 1-2 of 2 results

MR Submission Process	Steps
Access the MPMS	Log into the Centers for Medicare & Medicaid Services (CMS) Enterprise Portal and select the MPMS application on the My Portal page.
Go to Issuer Details	Once in MPMS, at the top, click to go to the <i>Issuer Details</i> tab.
Search for Issuers	Select the State and Issuer from the dropdown menus and click the Search button to populate the table.
Edit or Submit MR Index URL and Technical Point of Contact Email	Select Edit in the Action column.
	A pop-up window will appear to edit or submit the MR URL or email details.
	To apply the same URL and email to multiple issuers, click the <i>Apply to additional issuers</i> check box and select the issuers the URL and email should apply to.
	Select the Apply button to save changes.

This concludes the MR Submission section instructions.